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755 Monroe Street | Eugene, OR 97402  
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April 27, 2015

To whom it may concern:

It is a pleasure to write this letter of recommendation for QLara Wollock.

Q began her 15 year tenure with us in June, 2000. She has stood the test of time at Sweet Life, helping us in so many different facets of the business it's hard to list them all. Starting as a cake decorator and counter server, she very quickly demonstrated her artistry and competence and took over our wedding cake department. She expertly managed the department for 13 years, directing the work of other decorators and skillfully creating thousands of beautiful custom wedding cakes. It is one of the most challenging jobs at the bakery, requiring not only artistic talent, but physical stamina, patience and a calm demeanor to work with sometimes frazzled brides. Q carried it off with a natural grace and finesse rarely seen. Over the years she has also baked pies, decorated our regular cakes and created small desserts all with equal competence.

In addition to her creative talents, Q has prodigious skills in customer service. She has an uncanny ability to discern a customer's needs, guide the customer through the process, and deliver on the promise. Q can work with even the most difficult customers, making them feel completely confident that she is taking the best possible care of them. She is a peacemaker and always keeps a cool head in tense situations. Q is friendly and kind to all, customers and co-workers alike, treating everyone as equals. She is completely devoted and engaged in the task at hand, always going the extra mile and taking the initiative to make sure the job is done to her exacting standards.

We plan to continue our relationship with Q on a freelance basis for all our graphic design work. She recently redesigned our chocolate bar labels with little and somewhat ambiguous direction, and came up with a beautiful design that manifested my vision perfectly with extra details I could never have imagined. Q also redesigned our logo to reflect a more modern feel for our bakery. She has also helped refine and edit countless print ads, brochures and layouts.

Q has truly been a model employee. Sweet Life would not be what it is today without her commitment and dedication. If you have this letter and her resume in your hand, it would behoove you to call her immediately and hire her. She will be the most dedicated, highly creative, talented and kindest employee you will ever have. We are all sad that she is leaving, but are excited to see her use her talents in new ways. We cannot say enough good things about Q. If you hire her, you have found yourself a truly unique and talented individual who will bring everything she has to her job. If you have any questions please do not hesitate to call.

Sincerely,

Catherine M. Reinhart  
Owner